

### **Kentucky Career Center Support**

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**We look forward to serving your technology needs!**  
Sharon, Deshaun, Kelli, and Margalee

### **Winter Training Opportunities**

#### **Training Sessions**

Information on training, training documentation, activity definitions, past newsletters, business rules, and other IT-related documents can be viewed at:

<http://my.edcabinet.ky.gov/ekosinfo.htm>

#### **Training Registration is now Online**

Use easy, step-by-step registration for Focus-EKOS training! Create or log in to your training account at:

<http://training.oet.ky.gov/courses/courses.aspx>

### **New Releases – System Notices**

#### **December 17, 2011:**

- **EKOS Mediated** – Patch v5.3.01 is in Production. (Read this issue for enhancements!)

#### **Pending Release in late Dec. or Early Jan. 2012:**

- **Focus|Career & Focus|Assist** – Patches v1.9.0.17, .18 and .19 (Enhancements featured in next issue.)

Call KCC Support if you experience problems.

### **In this Issue...**

- EKOS Enhancements and New Features
- EKOS Fixes
- Pending Focus Suite Releases
- Focus/Talent Employer Pilot Project

### **EKOS Enhancements**

Patch 5.3.01 contains enhancements for the EKOS Mediated module. It was released over the weekend of December 17, 2011.

#### **New EKOS Features**

Telephone extension fields were added to the Phone and Alt Phone fields in the Mediated application. This includes correspondence files and templates, the Batch IVR third-party output files, and the 23-day reminder IVR and email.

In Customer Detail, additional fields were added to the Work History tab to comply with Trade Program reporting requirements. Once the Petition Number is entered, the remaining Trade-impacted information fields enable.

- **Advers. Affect. Incumb. Wkr** – Not required unless any field in the TAA/NAFTA-TAA section is completed, with the exception of Liable/Agent State.
- **Eligibility Determination** – Only required and displayed when the other Trade-impacted information fields are displayed (Reason for Leaving field is equal to “Dislocated due to foreign trade. This field displays the value selected from the popup button named ‘Eligibility.’
- **Eligibility** – This button enables when the other Trade-impacted information fields displays and the Petition Number field has a value.

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In the Services Module, additional fields were added to the Services tab to comply with Trade Program reporting requirements. They are:

- **Part-Time Learning** – This dropdown indicates a part-time learning service. The field is not required unless it is a funded-training service, and enables only when the service is a funded-training service based on the Seeker Service Type and the Program Service Type.
- **Distance Learning** – This dropdown list indicates a distance learning service. The field is not required unless it is a funded-training service, and enables only when the service is a funded-training service based on the Seeker Service Type and the Program Service Type.
- **O\*Net** – This field records the O\*Net Title of the training service. The field is not required unless the service is a funded-training service, and enables only when the service is a funded-training service based on the Seeker Service Type and the Program Service Type.
- **NAICS** – This field displays the North American Industry Coding Structure (NAICS) code selected and associated with the specific training service. It displays the corresponding NAICS description. A button looks up the NAICS code. When selected, a new browser launches to the 2007 NAICS search.

**Attention:** In the Services tab, the Detail section now has a scrolling-page feature to accommodate the additional fields noted above.

### **EKOS Fixes**

- Follow-up services for WIA youths allow Youth Funding when Youth is an Adult.
- On the Enrollments Tab, singleton enrollments show the enrolling service.
- Staff/Office displays correctly in the TED pop-up when adding a TED.
- The Cancel button on the TED works properly.
- Job Search by zip code works properly.
- On the Outcomes Tab, the Print Button works properly.
- In Mediated, the Employed Flag sets correctly & displays UI wages.

## **OET Previews Focus|Talent to Employers Pilot Groups**

In mid-December, OET Executive Director Bill Monterosso, flanked by Division of Technology staff Stuart Johnston, Sherry Sebastian, and Muthu Srinivasan, hosted three employer focus groups to preview the Focus|Talent job-posting application set for a statewide launch in early 2012.

Highlighting the product's revolutionary use of artificial intelligence to match job skills, not government classification codes, the presenters engaged employer dialogue on topics from past OET service delivery to the emerging quality and numbers of seeker resumes and job referrals built with the new Focus tools.

After sessions in Louisville, Bowling Green and Lexington, 27 companies agreed to participate in a controlled, month-long pilot of Focus|Talent. These employers will post jobs, review matches and search for talent using a live application. They also will evaluate Focus|Talent's functionality and ease of use, while offering suggestions on features for future versions. The Burning Glass design team will collect feedback and provide support during this limited rollout. Focus|Talent will launch to employers statewide shortly after the pilot.

Monterosso stressed that employers already have a major investment in Focus|Talent. Not only is it a value-added service, available at no further cost, but Focus|Talent's design also incorporates more than four years of employer input on features OET did not offer in its e3.ky.gov job-post module.

As OET unfolds this innovative system to Kentucky's employers, Monterosso is confident that positive word will spread. "Business talks to business," he said, "and Focus|Talent is a discussion worth having."

### **About Tomorrow's Technology**

Published by the Kentucky Career Center Support Team, **Tomorrow's Technology** is an IT exchange forum on Workforce System applications. Submit topics and best practices to:

**KentuckyCareerCenterSupport@ky.gov**

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